Lanz CABINETS
Multifamily Solutions

SERVICE ORDER
CABINETS & PARTS

Lanz Cabinets only provides replacement cabinets and parts for our past projects. Here's what we need to provide you with pricing for replacement cabinets and parts. **Please attach photos** if available**.**

1. JOB INFORMATION

customer name phone

contractor who oversaw project year of completion

name of apartments or project

previous project name

street

city state zip

unit #

2. SHIPPING ADDRESS

street

city state zip

3. MATERIAL SPECIFICATIONS

If your Lanz product and project is over five (5) years old, material specifications and pictures may be helpful to identify what is needed. A sticker with job information can be found on the top, back, or bottom of the cabinet.

4. BASIC CABINETRY DIMENSIONS & LAYOUT

If adequate information is not available in Lanz' archives, service requests may be declined.

Lanz requires cabinetry or parts dimensions for pricing purposes. The more detailed the information provided, the more accurate the pricing. Include a layout drawing along with any out-of-the-ordinary additions (example: Lazy suzans, bread boards, glass doors, subdecking, etc.) Specify if decorative hardware is required.

5.NOTES

Please provide a brief description of what is needed:
Include hardware if needed.

Please allow at least (1) week for pricing.

6. TERMS & CONDITIONS

Cabinet construction may vary from original product. Replacement parts and cabinets will be provided based on Lanz current construction methods.

Lanz is not responsible for discontinued materials. Best match will be offered prior to order for customer approval. Materials not standard to Lanz offerings may be subject to extended lead times.

Service parts require prepayment. Parts will not be produced prior to receipt of payment.

Please send information to: **servicerequest@lanzcabinets.com**